



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

PLAN OF OPERATION

Licensee: JMD Enterprises #2 Inc.
Doing business as: Harold's Chicken #88
Location: 1450 South Michigan Avenue Chicago, Illinois
Account Number: 432681
Site Number: 01
License Types: Retail Food Establishment (1006)
Consumption on Premise-Incidental Liquor (1475)

Pursuant to City of Chicago Municipal Code ("M.C.C.") Sections 4-60-040 (h), the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and the above-named Licensee have agreed to the issuance of a Consumption on Premises – Incidental Activity liquor license under the following conditions:

1. The Licensee shall operate as a restaurant where the primary business activity will be the sale and service of food and where the sale of alcoholic beverages will only be incidental to the food service and not as a tavern, music venue or dance venue. The Licensee shall not operate in a manner where the sale of alcoholic beverages is the primary activity. During all hours of operation (i) the business will be open to the public, (ii) the Licensee shall keep its kitchen open and offer food preparation and service to its patrons and (iii) a full menu will be available.
2. The Licensee shall dedicate one security personnel to noise control during peak times on weekdays (Sundays through Thursday) and on Friday and Saturday. "Peak Times" are defined as those hours from 4:00pm until closing. All security personnel will be properly trained. Additionally, all security personnel will maintain BASSET certificates, which will be on file with the Department of Business Affairs and Consumer Protection. The security personnel shall have the following responsibilities:
 - a. Patrons on Sidewalk: the Licensee shall have at least one security personnel responsible for outside on the sidewalk during business hours that is charged with ensuring that:



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

- i. Asking patrons to remain quiet, respect the neighbors and not block the public way; and prohibit reentry to anyone who is unruly, intoxicated, or does not honor the Licensee's requests;
 - ii. Prevent persons from congregating in front of the licensed establishment or on adjacent property.
 - iii. Patrol sidewalk after business closing hours to ensure control of noise and traffic of patrons exiting the premises.
 - iv. Any issues will be promptly reported to the manager on duty.
 - b. Licensee will enforce per City Ordinance an over 21 policy for all alcoholic beverages served. Licensee will enforce this policy by requiring security personnel and all employees to check each individual's identification and confirm that the information is accurate.
3. The Licensee shall have security personnel continuously patrol and monitor the exterior of the premises to assess levels of noise and pick up any trash. Trash collection will be completed in a quiet manner. The private waste hauler will be required to comply with all City of Chicago ordinances regarding trash collection and Licensee will encourage the private waste hauler to collect trash as late in the day as possible.
 4. The Licensee will ensure that trained security personnel shall monitor security camera footage during all hours of operation. All security cameras will operate and record on a continuous basis during all hours of operation.
 5. Licensee shall have cameras installed at each building exit utilized by the general public, employed and lighted in such a manner to view and record all activity in the front and on all sides of each entry and exit way used by patrons of the licensee for a distance of 15 feet between the hours of 1 a.m. and 6 a.m. The images recorded by each camera shall be capable of being viewed through use of appropriate technology such as a compact disc or video disc and will not have an audio capability. All recordings will be maintained for 30 days. The exterior camera will adhere to all of the BACP rules and regulations. The Licensee also agrees to monitor these cameras throughout the night to identify any concerns. The Licensee shall retain all surveillance footage for a term of not less than 30 days, subsequent to the date of recording and shall make the surveillance footage available, on demand, to the Police Department, BACP, LLCC and any law enforcement authority.
 6. Licensee will install adequate lighting to ensure the safety and security of the patrons and neighbors.



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

7. The Licensee shall display the requisite "Please respect our neighbors," "No Loitering" and "Exit Quietly" signs near all exits.
8. The Licensee agrees that in the event the LLCC receives a complaint, the Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any records requested by the LLCC. The Licensee shall, upon request of the LLCC, produce any records the LLCC has requested within ten (10) days of such request.
9. The Licensee shall address any public nuisance issues that impact the health, safety and welfare of the community. The Licensee will name James Denman as a public liaison to serve as the agent of the Licensee to members of the community. The liaison will address all complaints filed by the community and seek to resolve all public nuisance matters.
10. The Licensee shall regularly attend local community, CAPS hospitality and CAPS Beat meetings in an attempt to work with the community and be proactive about their concerns. The Licensee shall be proactive in setting up meetings with local alderman, the police commander and local residents to address any concerns regarding the operation of the establishment.
11. The Licensee will ensure that all servers will be BASSET trained in accordance with State law. This training will provide essential knowledge to the employees that will contribute to the protection against over-serving.
12. This Plan of Operation shall be posted in the licensed establishment, in a conspicuous location, directly next to the liquor license certificate.
13. Licensee shall keep a written log of all incidents inside and directly outside the premises. The log will include the date and time the incident was reported to the police department; a brief summary of the incident; the name of the person reporting the incident; and, if a cell phone was used to report the incident, and the cell phone's telephone number. The manager shall produce a copy of this log to the Chicago Police or to representatives of the community upon request. A manager and/or host shall call 911 immediately upon an incident occurring inside or outside the premises requiring police intervention.



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

The conditions of this Consumption on Premise-Incident Activity license are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. 4-60-040(h). Violation of the above stated agreed conditions, unless otherwise agreed to, may result in the imposition of a fine and/or suspension or the revocation of all business licenses issued to the licensee. Violations of the above stated agreed conditions may also result in the issuance of cease and desist orders prohibiting the activity which violated the conditions of the liquor license.

The agreed conditions of the liquor license shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock or membership units of the licensed entity shall be subject to the same agreed conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this statement.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Liquor License Plan of Operation.

Dated the 26th day of November, 2019

Shannon Trotter
Local Liquor Control Commissioner
City of Chicago

James Denman, President
JMD Enterprises #2 Inc.
1450 South Michigan Avenue
Chicago, Illinois 60605